

1 11 NCAC 01 .0103 is amended without notice and hearing pursuant to G.S. 150B-21.5(a)(4):

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3 **11 NCAC 01 .0103 LOCATION AND MAILING ADDRESS**

4 (a) ~~[Location.]~~ The primary location of the North Carolina Department of Insurance is the ~~Debbes Albemarle Building,~~  
5 ~~430325 North Salisbury Street, Raleigh, North Carolina.~~ The Eastern Regional Office is located at ~~233 Middle Street,~~  
6 ~~O'Marks Building, New Bern,~~ 2709 Market Street, Suite 101, Wilmington, NC. The Western Regional Office is  
7 located at 537 College Street, Asheville, NC.

8 (b) ~~[Mailing Address.]~~ The mailing address for the North Carolina Department of Insurance is 1201 Mail Service  
9 Center, Raleigh, NC 27699-1201. The mailing address for the Eastern Regional Office is ~~P.O. Box 1691, New Bern,~~  
10 ~~NC 28563-1691,~~ 2709 Market Street, Suite 101, Wilmington, NC 28403. The mailing address for the Western  
11 Regional Office is ~~P.O. Box 1688, 537 College Street, Asheville, NC 28802-1688, 28802.~~

12 (c) The ~~[Department shall have]~~ Department's normal working hours shall be between 8:00 a.m. and 5:00 p.m.,  
13 Monday through ~~Friday.~~ Friday, except for State recognized holidays as set forth in 25 NCAC 01E .0901. ~~[Legal~~  
14 ~~holidays shall be observed as recommended by the N.C. State Personnel Commission.]~~

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16 *History Note: Authority G.S. 58-2-1; 58-2-40;*

17 *Eff. February 1, 1976;*

18 *Readopted Eff. May 12, 1978;*

19 *Amended Eff. January 1, 2018; November 1, 2005; July 1, 1992; September 1, 1988.*

1 11 NCAC 04 .0116 is amended without notice and hearing pursuant to G.S.150b-21.5(a)(4):

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3 **11 NCAC 04 .0116 INQUIRIES AND INFORMATION**

4 ~~[The Division maintains facilities and personnel to receive inquiries and complaints by telephone, letter or personal~~  
5 ~~visit.]~~The telephone numbers for the Division are toll free 1-800-662-7777 or 1-800-546-5664 and 1-919-807-6750.  
6 toll free telephone number for the **Consumer Services** Division is 1-855-408-1212. The mailing address of the  
7 **Consumer Services** Division is: North Carolina Department of Insurance, 1201 Mail Service Center, Raleigh, North  
8 Carolina 27699-1201; (Attention: Consumer Services Division). The street address of the **Consumer Services**  
9 Division is: ~~Room 3040, Dobbs Building, 430 is North Carolina Department of Insurance Consumer Services~~  
10 ~~Division, Albemarle Building, 325 North Salisbury Street, Raleigh, North Carolina.~~

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12 *History Note: Authority G.S. 58-2-25; 58-2-40;*  
13 *Eff. December 15, 1979;*  
14 *Amended Eff. January 1, 2018; July 1, 2012; April 1, 1989; July 1, 1986.*

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1 11 NCAC 08 .0903 is amended without notice and hearing pursuant to G.S. 150B-21.5(a)(4):

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**11 NCAC 08 .0903            RULE-MAKING AND HEARING PROCEDURES**

~~[(a) Unless otherwise provided for in the North Carolina General Statutes, rulemaking and contested case hearing procedures shall be those set forth in G.S. 150B.]~~

~~[(b)]~~ Copies of Standards **and rules** adopted by the Manufactured Housing Board or the Commissioner of Insurance may be obtained by writing or calling:

North Carolina Manufactured Housing Board  
~~Engineering~~ **Manufactured Building** Division  
1202 Mail Service Center  
Raleigh, North Carolina 27699-1202  
Phone ~~(919) 661-5880~~ (919) 647-0000

The ~~Engineering~~ **Manufactured Building** Division is located at:

~~322 Chapanoke Road, Suite 200~~325 North Salisbury Street  
Raleigh, North Carolina 27603.

*History Note:    Legislative Objection Lodged Eff. December 22, 1982;  
Authority G.S. 143-143.10; 143-143.11; 143-143.11B; 143-143.12; 143-143.14; 143-143.19;  
Eff. January 1, 1983;  
Amended Eff. March 1, 1988 at ARRC request to cure referenced Legislative Objection;  
Amended Eff. January 1, 2018; June 1, 2005.*

1 11 NCAC 10 .1209 is amended without notice and hearing pursuant to G.S. 150B-21.5(a)(4):

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3 **11 NCAC 10 .1209 TRANSMITTAL HEADER**

4 All form filings shall be accompanied by a transmittal ~~[header]~~ header, which shall include the company name,  
5 company state of domicile, NAIC number, company filer contact information, and filing information. The transmittal  
6 header is available at the Department's Internet web site (www.ncdoi.com), by writing the N.C. Department of  
7 Insurance, Property & Casualty Division, ~~430 N. Salisbury St., P.O. Box 26387, 325 North Salisbury Street, 1201 Mail~~  
8 Service Center, Raleigh, NC 27611, 27699-1201, or by calling the Division at ~~(919) 733-3368, (919) 807-6075.~~

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10 *History Note: Authority G.S. 58-2-40; 58-3-150; 58-36-55; 58-45-45; 58-46-55;*

11 *Eff. August 1, 2002;*

12 *Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. ~~January 3,~~*

13 *~~2017.~~ January 3, 2017;*

14 *Amended effective January 1, 2018.*

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1 11 NCAC 10 .1114 is amended without notice and hearing pursuant to G.S. 150B-21.5(a)(4):

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3 **11 NCAC 10 .1114 TRANSMITTAL HEADER**

4 All rate filings shall be accompanied by a transmittal header, which shall include the company name, company state  
5 of domicile, NAIC number, company filer contact information, and filing information. The transmittal header is  
6 available at the Department's Internet web site (www.ncdoi.com), by writing the N.C. Department of Insurance,  
7 Property & Casualty Division, ~~430 N. Salisbury St., P.O. Box 26387, 325 North Salisbury Street, 1201 Mail Service~~  
8 Center, Raleigh, NC 27611, 27699-1201, or by calling the Division at ~~(919) 733-3368~~, (919) 807-6075.

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10 *History Note: Authority G.S. 58-2-40; 58-40-30; 58-41-50;*

11 *Eff. August 1, 2002;*

12 *Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. January 3,*

13 *2017. January 3, 2017;*

14 *Amended effective January 1, 2018.*

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1 11 NCAC 17 .0103 is amended without notice and hearing pursuant to G.S. 150B-21.5(a)(4):

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3 **11 NCAC 17 .0103 LOCATION, MAILING ADDRESS, AND TELEPHONE**

4 (a) The primary location of **Seniors' Health Insurance Information Program or** SHIIP is ~~44 South Boylan Avenue,~~  
5 ~~Raleigh, N.C. 27603.~~ 325 North Salisbury Street, Albemarle Building, Raleigh, NC 27603.

6 (b) The mailing address of SHIIP is 1201 Mail Service Center, Raleigh, North Carolina, 27699-1201.

7 (c) The telephone numbers for SHIIP are toll-free ~~1-800-443-9354~~ 1-855-408-1212 and 1-919-807-6900.

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9 *History Note: Authority G.S. 58-2-5; 58-2-25; 58-2-40(1); 58-54-25; 58-55-30;*

10 *Eff. July 1, 1992;*

11 *Amended Eff. January 1, 2018; November 1, 2011; September 1, 2002.*

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