

G.S. 150B-21.3A Report for 11 NCAC 20, Managed Care Health Benefit Plans

Agency - Department of Insurance

Comment Period - July 1, 2024 - September 6, 2024

Date Submitted to APO - November 26, 2024

Subchapter	Rule Section	Rule Citation	Rule Name	Date and Last Agency Action on the Rule	Agency Determination [150B-21.3A(c)(1)a]	Required to Implement or Conform to Federal Regulation [150B-21.3A(d1)]	Federal Regulation Citation	Public Comment Received [150B-21.3A(c)(1)]	Agency Determination Following Public Comment [150B-21.3A(c)(1)]	RRC Determination of Public Comments [150B-21.3A(c)(2)]	RRC Final Determination of Status of Rule for Report to APO [150B-21.3A(c)(2)]	OAH Next Steps
	SECTION .0100 - MANAGED CARE DEFINITIONS	11 NCAC 20 .0101	SCOPE AND DEFINITIONS	Amended Eff. February 1, 2019	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
	SECTION .0200 - CONTRACTS BETWEEN NETWORK PLAN CARRIERS AND HEALTHCARE PROVIDERS	11 NCAC 20 .0201	WRITTEN CONTRACTS	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0202	CONTRACT PROVISIONS	Readopted Eff. August 1, 2018	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0203	CHANGES REQUIRING APPROVAL	Readopted Eff. December 1, 2017	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0204	CARRIER AND INTERMEDIARY CONTRACTS	Readopted Eff. August 1, 2018	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0205	FILING REQUIREMENTS	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
	SECTION .0300 - PROVIDER ACCESSIBILITY AND AVAILABILITY	11 NCAC 20 .0301	PROVIDER AVAILABILITY STANDARDS	Readopted Eff. June 1, 2018	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0302	PROVIDER ACCESSIBILITY STANDARDS	Readopted Eff. June 1, 2018	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0304	MONITORING ACTIVITIES	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
	SECTION .0400 - NETWORK PROVIDER CREDENTIALS	11 NCAC 20 .0401	CREDENTIAL VERIFICATION PROGRAM	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0402	ORGANIZATION STRUCTURE	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0403	WRITTEN CREDENTIAL VERIFICATION PLAN	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0404	APPLICATION	Readopted Eff. December 1, 2017	Necessary	No		Yes	Necessary	One or more comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0405	VERIFICATION OF CREDENTIALS	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0406	PROVIDER FILES	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0407	REVERIFICATION OF PROVIDER CREDENTIALS	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0408	CONFIDENTIALITY	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0410	DELEGATION OF CREDENTIAL VERIFICATION ACTIVITIES	Readopted Eff. December 1, 2017	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0411	SUSPENSION OR TERMINATION OF NETWORK PROVIDERS	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
	SECTION .0500 - HMO QUALITY MANAGEMENT PROGRAMS	11 NCAC 20 .0501	PROGRAM	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0502	STRUCTURE	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt

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		11 NCAC 20 .0503	PLAN	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0504	ACTIVITIES	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0505	QUALITY OF CARE COMPLAINTS	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0506	DELEGATION OF ACTIVITIES	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0507	CORRECTIVE ACTION	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0508	CONFLICTS OF INTEREST	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0509	CONFIDENTIALITY	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0511	INTERNAL AUDIT	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
	SECTION .0600 - SIGNIFICANT MODIFICATIONS TO HIMO OPERATIONS	11 NCAC 20 .0601	APPLICATIONS FOR MODIFICATIONS TO SERVICE AREAS OR PRODUCT LINES	Readopted Eff. December 1, 2017	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt
		11 NCAC 20 .0602	WRITTEN NOTICE	Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014	Necessary	No		No	Necessary	No comments with merit	Necessary and must be readopted	Agency must readopt