AGENCY: N.C. Home Inspector Licensure Board

RULE CITATION: All Rules

DEADLINE FOR RECEIPT: Tuesday, March 19, 2024.

<u>PLEASE NOTE:</u> This request may extend to several pages. Please be sure you have reached the end of the document.

The Rules Review Commission staff has completed its review of this Rule prior to the Commission's next meeting. The Commission has not yet reviewed this Rule and therefore there has not been a determination as to whether the Rule will be approved. You may email the reviewing attorney to inquire concerning the staff recommendation.

In reviewing this Rule, the staff recommends the following changes be made:

In the History Note of each rule, please specify your effective date. Under the APA, the earliest possible date would be April 1, 2024, however, you may specify a later date if you so choose.

Throughout, whenever there is a list where the items taken together create a single sentence (such as in Rule .1103(b)(1)), the first word of each item should be lowercase.

AGENCY: N.C. Home Inspector Licensure Board

RULE CITATION: 11 NCAC 08 .1101

DEADLINE FOR RECEIPT: Tuesday, March 19, 2024.

<u>PLEASE NOTE:</u> This request may extend to several pages. Please be sure you have reached the end of the document.

The Rules Review Commission staff has completed its review of this Rule prior to the Commission's next meeting. The Commission has not yet reviewed this Rule and therefore there has not been a determination as to whether the Rule will be approved. You may email the reviewing attorney to inquire concerning the staff recommendation.

In reviewing this Rule, the staff recommends the following changes be made:

In (2), line 12, consider revising to "...unique to arcing and de-energizing the circuit..."

In (5), line 21, delete the comma following "floor".

In (7), line 25, what is an "arrangement" between potable water and a source of contamination?

In (15), p.2, line 8, I believe you meant "nonpotable" instead of "nonportable".

In (16), line 10, consider revising to "...protection of people that de-energizes a circuit..."

In (17), line 12, add a comma following "eating".

In (22), line 20, what water? Does this refer to "on-site well water" similar to (23)?

In (24), line 22, the systems should function as intended by whom? The manufacturer? The owner?

In (34), p.3, line 13, what is "not associated" with the plumbing system? The water? Can't a sump pump be used, for example, to catch and drain leaks from a hot water heater in someone's basement?

1	11 NCAC 08 .11	01 is amended with changes as published in 38:06 NCR 332-334 as follows:
2		
3		CHAPTER 08 - ENGINEERING AND BUILDING CODES DIVISION
4		
5	SECTION .1100) - N.C. HOME INSPECTOR STANDARDS OF PRACTICE AND CODE OF ETHICS
6		
7	11 NCAC 08 .11	01 DEFINITIONS
8	The following de	efinitions apply to this Section:
9	(1)	"Abnormal" means nontypical or unusual conditions that could cause damage to systems and
10		components of the home.
11	(2)	"Arc-fault circuit interrupter" means a device intended to provide protection from the effects of arc
12		faults by recognizing characteristics unique to arcing and by functioning to de-energize the circuit
13		when an arc fault is detected.
14	(2) (3)	"Automatic safety controls" means devices designed and installed to protect systems and
15		components from excessively high or low pressures and temperatures, excessive electrical current,
16		loss of water, loss of ignition, fuel leaks, fire, freezing, or other unsafe conditions as stated in
17		manufacturer's instructions.
18	(3) (4)	"Central air conditioning" means a system that uses ducts to distribute cooled or dehumidified air to
19		more than one room or uses pipes to distribute chilled water to heat exchangers in more than one
20		room, and that is not plugged into an electrical convenience outlet.
21	(4) <u>(5)</u>	"Component" means a readily accessible and visible aspect of a system, such as a floor, or wall, but
22		not individual pieces such as boards or nails where many similar pieces make up the component.
23	(5) (6)	"Cosmetic damage" means blemishes or defects that do not interfere with the functionality of the
24		component or system.
25	(6) (7)	"Cross connection" means any physical connection or arrangement between potable water and any
26		source of contamination.
27	(7) (8)	"Dangerous or adverse situations" means situations that pose a threat of injury to the inspector, or
28		those situations that require the use of special protective clothing or safety equipment.
29	(8) (9)	"Describe" means report in writing a system or component by its type, or other inspected
30		characteristics, to distinguish it from other systems or components used for the same purpose.
31	(9) (10)	"Dismantle" means to take apart or remove any component, device, or piece of equipment that is
32		bolted, screwed, or fastened by other means and that would not be disassembled by a homeowner
33		in the course of routine household maintenance.
34	(10) (11)	"Enter" means to go into an area to inspect all visible components.
35	(11) (12)	"Functional drainage" means a drain that empties at a rate equal to or greater than the supply water
36		flow to the fixture.

1 of 3

1	(12) (13)"Functional flow" means a usable flow at the highest fixture in a dwelling when another fixture is
2	operated simultaneously.
3	(14) "Gray water" means wastewater generated from household activities that do not involve human
4	waste, such as bathing, showering, handwashing, and laundry, which typically contains some
5	residues from soap, detergent, and dirt.
6	(15) "Gray water system" means a water reuse system contained within a single-family residence
7	or multiunit residential or commercial building that filters gray water or captured rainwater and
8	reuses it for nonportable purposes such as toilet flushing and irrigation.
9	(16) "Ground-fault circuit interrupter" means devices intended for the protection of [personnel] people
10	that functions to de-energize a circuit or portion thereof within an established period of time when
11	currents are out of balance.
12	(13)(17) "Habitable space" means a space in a building for living, sleeping, eating or cooking. "Habitable
13	space" does not mean a bathroom, toilet room, closet, or any space used or designed for storage.
14	(14)(18) "Harmful" means conditions that cause damage to systems and components of the home.
15	(15)(19) "Inspect" means to make a visual examination.
16	(16) (20)"Installed" means attached or connected such that an item requires tools for removal.
17	(17)(21) "Normal operating controls" means homeowner operated devices such as a thermostat, wall switch,
18	or safety switch.
19	(18)(22) "On-site water supply quality" means water quality based on the bacterial, chemical, mineral, and
20	solids content of the water.
21	(19) (23)"On-site water supply quantity" means the rate of flow of on-site well water.
22	(20) (24)"Operate" means to cause systems or equipment to function as intended.
23	(21)(25) "Readily accessible" means within reach, without the use of a ladder, not blocked by appliances,
24	and approachable or enterable for visual inspection without the risk of damage to any property or
25	alteration of the accessible space, equipment, or opening.
26	(22) (26) "Readily openable access panel" means a panel provided for homeowner inspection and
27	maintenance that has removable or operable fasteners or latch devices in order to be lifted off, swung
28	open, or otherwise removed by one person; and its edges and fasteners are not painted in place. This
29	definition is limited to those panels within reach standing on the floor or from a four-foot stepladder,
30	and that are not blocked by stored items, furniture, or building components.
31	(23)(27) "Readily visible" means seen by using natural or artificial light without the use of equipment or tools
32	other than a flashlight.
33	(24)(28) "Representative number" means, for multiple identical components such as windows and electrical
34	outlets, one such component per room; and, for multiple identical exterior components, one such
35	component on each side of the building.
36	(25) (29) "Roof drainage systems" means gutters, downspouts, leaders, splash blocks, and similar components
37	used to carry water off a roof and away from a building.

4 2 of 3

1	(30)	"Sewage pump" means a device used at elevations where mechanical assistance is needed to move
2		effluent to a sewage system,
3	(26) (31)	"Shut down" means a piece of equipment or a system that cannot be operated by the device or control
4		provided for homeowner operation. If its safety switch or circuit breaker is in the "off" position, or
5		its fuse is missing or blown, the inspector is not required to reestablish the circuit for the purpose of
6		operating the equipment or system.
7	(27) <u>(32</u>	"Solid fuel heating device" means any wood, coal, fossil, or other similar organic fuel burning
8		device, including fireplaces whether masonry or factory built, fireplace inserts and stoves, wood
9		stoves (room heaters), central furnaces, and combinations of these devices.
10	(28) <u>(33</u>	"Structural component" means a component that supports non-variable forces or weights (dead
11		loads) and variable forces or weights (live loads).
12	(34)	"Sump pump" means a device used to remove clear water such as condensation or foundation
13		drainage not associated with the plumbing system.
14	(29) <u>(35</u>	()"System" means a combination of interacting or interdependent components, assembled to carry out
15		one or more functions.
16	(30) <u>(36</u>	"Technically exhaustive" means an inspection involving the use of measurements, instruments,
17		testing, calculations, and other means to develop scientific or engineering findings, conclusions, and
18		recommendations.
19	(31) (37)	"Under floor crawl space" means the area within the confines of the foundation and between the
20		ground and the underside of the lowest floor structural component.
21		
22	History Note:	Authority G.S. 143-151.49;
23		Codifier determined that agency findings did not meet criteria for temporary rule Eff. October 15,
24		1996;
25		Temporary Adoption Eff. October 24, 1996;
26		Eff. July 1, 1998;
27		Amended Eff. February 1, 2007; April 1, 2005; May 1, 2003;
28		Readopted Eff. October 1, 2018.
29		
30		

AGENCY: N.C. Home Inspector Licensure Board

RULE CITATION: 11 NCAC 08 .1103

DEADLINE FOR RECEIPT: Tuesday, March 19, 2024.

<u>PLEASE NOTE:</u> This request may extend to several pages. Please be sure you have reached the end of the document.

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In reviewing this Rule, the staff recommends the following changes be made:

In (b)(1)(C), can an inspection be only for one system? G.S. 143-151.45 defines a home inspection as "a written evaluation . . . of **two or more** of the following components of a residential building..."

In (b)(3)(C), lines 24 and 25, function as intended by whom?

Why is (c) necessary? It seems that these items are not prohibited by this or any other rule or statute, so why is it necessary to add permissive language here?

1	11 NCAC 08.	1103 is aı	mended as published in 38:06 NCR 334 as follows:
2		СН	IAPTER 08 - ENGINEERING AND BUILDING CODES DIVISION
4			
5	SECTION	.1100 - N	N.C. HOME INSPECTOR STANDARDS OF PRACTICE AND CODE OF ETHICS
6			
7	11 NCAC 08.	1103	PURPOSE AND SCOPE
8	(a) Home ins	pections	performed according to this Section shall provide the client with an understanding of the
9	property condi-	tions, as i	inspected at the time of the home inspection.
10	(b) Home insp	ectors sh	all:
11	(1)	provio	de a written contract, signed by the client, before the home inspection is performed that shall:
12		(A)	State that the home inspection is in accordance with the Standards of Practice of the North
13			Carolina Home Inspector Licensure Board as set forth in this Section;
14		(B)	State what services shall be provided and the cost; and
15		(C)	When an inspection is for only one or a limited number of systems or components, state
16			that the inspection is limited to only those systems or components;
17	(2)	inspec	ct readily visible and readily accessible installed systems and components described in Rules
18		.1106	through .1115 of this Section;
19	(3)	submi	it a written report pursuant to G.S. 143-151.58(a), to the client that shall:
20		(A)	Describe those systems and components required to be described in Rules .1106 through
21			.1115 of this Section;
22		(B)	State which systems and components present at the home and designated for inspection in
23			this Section were not inspected, and the reason for not inspecting;
24		(C)	State any systems or components inspected that do not function as intended, allowing for
25			normal wear and tear, or appear not to function as intended, based upon documented
26			tangible evidence;
27		(D)	Describe each system or component, pursuant to Part (b)(3)(C) of this Rule; state how the
28			condition is defective; explain the implications of defective conditions reported; and direct
29			the client to a course of action for repair, monitoring, or further investigation by a specialist;
30		(E)	On the first or second page clearly State state the name, license number, and signature of
31			the person conducting the inspection.
32	(4)	submi	it a summary page(s) pursuant to G.S. 143-151.58(a1).
33	(c) Home insp	ectors ma	ay:
34	(1)	report	t observations and conditions, including safety or habitability concerns, or render opinions of
35		items	in addition to those required in Paragraph (b) of this Rule; or
36	(2)	exclud	de systems and components from the inspection if requested by the client, and so stated in the
37		writte	n contract.

1		
2	History Note:	Authority G.S. 143-151.49; 143-151.58;
3		Codifier determined that agency findings did not meet criteria for temporary rule Eff. October 15,
4		1996;
5		Temporary Adoption Eff. October 24, 1996;
6		Eff. July 1, 1998;
7		Amended Eff. October 1, 2014; October 1, 2011; March 1, 2010; February 1, 2009; February 1,
8		2007; April 1, 2005; May 1, 2003; July 1, 2000;
9		Readopted Eff. October 1, 2018.
10		
11		

AGENCY: N.C. Home Inspector Licensure Board

RULE CITATION: 11 NCAC 08 .1107

DEADLINE FOR RECEIPT: Tuesday, March 19, 2024.

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In reviewing this Rule, the staff recommends the following changes be made:

In (a)(3), line 11, add a comma following "operators".

In (b)(3), line 19, delete the "and" at the end of the line.

1	11 NCAC 08 .1	107 is amended with changes as published in 38:06 NCR 335 as follows:
2		
3		CHAPTER 08 - ENGINEERING AND BUILDING CODES DIVISION
4		
5	SECTION.	1100 - N.C. HOME INSPECTOR STANDARDS OF PRACTICE AND CODE OF ETHICS
6		
7	11 NCAC 08 .1	
8		aspector shall inspect:
9	(1)	Wall cladding, flashings, and trim;
10	(2)	Entryway doors and a representative number of windows;
11	(3)	Garage door operators; operators including automatic safety controls;
12	(4)	Decks, balconies, stoops, steps, areaways, porches, and appurtenant railings;
13	(5)	Eaves, soffits, and fascias;
14	(6)	Driveways, patios, walkways, and retaining walls; and
15	(7)	Vegetation, grading, and drainage with respect only to their effect on the condition of the building.
16	(b) The home in	nspector shall:
17	(1)	Describe wall cladding materials;
18	(2)	Operate all entryway doors;
19	(3)	Operate garage doors manually or by using installed controls for any garage door operator; and
20	(4)	Report whether or not any garage door operator that will not automatically reverse or stop when
21		meeting reasonable resistance during closing; and
22	(5)	Report [when] any garage door that will not automatically reverse when photoelectric safety devices
23		are actuated;
24	<u>(6)</u>	Report any garage door operator that does not utilize a photoelectric safety device; and
25	(5) (7)	Probe exterior wood components where deterioration is suspected.
26	(c) The home in	spector is not required to inspect:
27	(1)	Storm windows, storm doors, screening, shutters, and awnings;
28	(2)	Fences;
29	(3)	For the presence of safety glazing in doors and windows;
30	(4)	Garage door operator remote control transmitters;
31	(5)	Geological conditions;
32	(6)	Soil conditions;
33	(7)	Recreational facilities (including spas, saunas, steam baths, swimming pools, tennis courts,
34		playground equipment, and other exercise, entertainment, or athletic facilities), except as otherwise
35		required in 11 NCAC 08 .1109(d)(5)(F);
36	(8)	Detached buildings or structures; or
37	(9)	For the presence or condition of buried fuel storage tanks.

1		
2	History Note:	Authority G.S. 143-151.49;
3		Codifier determined that agency findings did not meet criteria for temporary rule Eff. October 15,
4		1996;
5		Temporary Adoption Eff. October 24, 1996;
6		Eff. July 1, 1998;
7		Amended Eff. February 1, 2007; April 1, 2005; July 1, 2000;
8		Readopted Eff. October 1, 2018.
9		
10		
11		

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AGENCY: N.C. Home Inspector Licensure Board

RULE CITATION: 11 NCAC 08 .1109

DEADLINE FOR RECEIPT: Tuesday, March 19, 2024.

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In reviewing this Rule, the staff recommends the following changes be made:

In (d)(2), lines 28-29, why are there two separate concepts combined into one item? Consider breaking out everything after "or" into a new item.

In (d)(5)(H) and (I), p.2, lines 5 and 6, keep the "or" where it originally was.

1	11 NCAC 08 .1	109 is ar	mended as published in 38:06 NCR 335-336 as follows:
2			
3		СН	APTER 08 - ENGINEERING AND BUILDING CODES DIVISION
4	an am. a		
5	SECTION.	1100 - N	N.C. HOME INSPECTOR STANDARDS OF PRACTICE AND CODE OF ETHICS
6	11 NG 1 G 00 1	100	DI LIMBINIC
7	11 NCAC 08 .1		PLUMBING
8	(a) The home in	_	-
9 10	(1)		or water supply and distribution system, including: piping materials, supports, and insulation; es and faucets; functional flow; leaks; and cross connections;
	(2)		
11 12	(2)		or drain, waste, and vent system, including: traps; drain, waste, and vent piping; piping
12	(2)		rts and pipe insulation; leaks; and functional drainage;
13	(3)		ater systems including: water heating equipment; normal operating controls; automatic safety
14 15	(4)		sls; and chimneys, flues, and vents;
15 16	(4)		storage and distribution systems including: interior fuel storage equipment, supply piping,
16	(5)		g, and supports; leaks; and
17	(5)	-	pumps.
18	(b) The home in	•	
19	(1)		supply and distribution piping materials;
20	(2)		waste, and vent piping materials;
21	(3)		heating equipment, including fuel or power source, storage capacity or tankless point of use
22			nd systems, and location; and
23	(4)	The lo	ocation of any main water supply shutoff device.
24	(c) The home in	spector	shall operate all plumbing fixtures, including their faucets and all exterior faucets attached to
25	the house, excep	ot where	the flow end of the faucet is connected to an appliance.
26	(d) The home in	nspector	is not required to:
27	(1)	State t	he requirement for or effectiveness of anti-siphon devices;
28	(2)	Deterr	nine whether water supply and waste disposal systems are public or private or the presence or
29		absend	ce of backflow devices;
30	(3)	Opera	te automatic safety controls;
31	(4)	Opera	te any valve except water closet flush valves, fixture faucets, and hose faucets;
32	(5)	Inspec	xt:
33		(A)	Water conditioning systems;
34		(B)	Fire and lawn sprinkler systems;
35		(C)	On-site water supply quantity and quality;
36		(D)	On-site waste disposal systems; systems including electrical controls, alarms, sewage
37			pumps, and grav water systems:

1 of 2 13

1		(E) Foundation irrigation systems;		
2		(F) Bathroom spas, whirlpools, or air jet tubs except as to functional flow and functional		
3		drainage;		
4		(G) Swimming pools;		
5		(H) Solar water heating equipment; or		
6		(I) Fixture overflow devices or shower pan liners; <u>or</u>		
7	(6)	Inspect the system for proper sizing, design, or use of approved materials;		
8	(7)	Report on the absence or presence of thermal expansion tanks; or		
9	(8)	Report on the adequacy of the reported water heater eapacity: capacity; or		
10	<u>(9)</u>	Operate sewage pumps.		
11				
12				
13	History Note:	Authority G.S. 143-151.49;		
14		Codifier determined that agency findings did not meet criteria for temporary rule Eff. October 15,		
15		1996;		
16		Temporary Adoption Eff. October 24, 1996;		
17		Eff. July 1, 1998;		
18		Amended Eff. February 1, 2007; April 1, 2005;		
19		Readopted Eff. October 1, 2018.		
20				
21				

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AGENCY: N.C. Home Inspector Licensure Board

RULE CITATION: 11 NCAC 08 .1110

DEADLINE FOR RECEIPT: Tuesday, March 19, 2024.

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In reviewing this Rule, the staff recommends the following changes be made:

In (d)(1), line 34, is a "central system" different than a "central alarm system" as used in (d)(2)?

1	11 NCAC 08.	1110 is amended as published in 38:06 336 as follows:
2		
3		CHAPTER 08 - ENGINEERING AND BUILDING CODES DIVISION
4		
5	SECTION .11	0 – N.C. HOME INSPECTOR STANDARDS OF PRACTICE AND CODE OF ETHICS
6		
7	11 NCAC 08.	
8		inspector shall inspect:
9	(1)	Electrical service entrance conductors;
10	(2)	Electrical service equipment, grounding equipment, main overcurrent device, and interiors of
11		panelboard enclosures unless unsafe conditions are reported;
12	(3)	Amperage and voltage ratings of the electrical service;
13	(4)	Branch circuit conductors, their overcurrent devices, and the compatibility of their ampacities at the
14		interiors of panelboard enclosures unless unsafe conditions are reported;
15	(5)	The operation of a representative number of installed ceiling fans, lighting fixtures, switches, and
16		receptacles located inside the house, garage, and on the dwelling's exterior walls;
17	(6)	The polarity and grounding of all All readily accessible 120V receptacles within six feet of interior
18		plumbing fixtures, not separated from a fixture by an operable door, and all receptacles in the garage
19		or carport, and on the exterior of inspected structures; structures; and
20	(7)	The operation of ground fault circuit interrupters; and interrupters within six feet of the floor/ground.
21	(8)	Smoke detectors and installed carbon monoxide alarms.
22	(b) The home	inspector shall describe:
23	(1)	Electrical service amperage and voltage;
24	(2)	Electrical service entry conductor materials; materials at the readily openable access panels at the
25		main;
26	(3)	The electrical service type as being overhead or underground; and
27	(4)	The location of main and distribution panels.
28	(c) The home	inspector shall report in writing the presence of any readily accessible single strand aluminum branch
29	circuit wiring.	
30	_	inspector shall report in writing on the presence or absence of readily accessible: smoke detectors, and
31	installed carbo	n monoxide alarms in any homes with fireplaces, fuel fired appliances or attached garages, and operate
32		ion, if readily accessible, except when detectors are part of a central alarm system.
33	(1)	Installed smoke alarms, and operate their test function, except when smoke alarms are part of a
34	~ ,	ıl system;
35	(2)	Installed carbon monoxide alarms in any homes with fireplaces, fuel fired appliances, or attached
36		perate their test function, except when carbon monoxide alarms are part of a central alarm system; and

16 1 of 2

Т	(3)	Ground fault protection of receptacies within six feet of interior plumbing fixtures not sepa	rated	
2	from a fixture b	an operable door, and all receptacles in the garage or carport, on the exterior of inspected struct	ures.	
3	(e) The home is	nspector is not required to:		
4	(1)	Insert any tool, probe, or testing device inside the panels;		
5	(2)	Test or operate any arc-fault circuit interrupters or other overcurrent devices: devices; except gr	ound	
6		fault circuit interrupters;		
7	(3)	Dismantle any electrical device or control other than to remove the covers of panelboard enclos	ures;	
8		or		
9	(4)	Inspect:		
10		(A) Low voltage systems;		
11		(B) Security systems and heat detectors;		
12		(C) Telephone, security, cable TV, intercoms, or other ancillary wiring that is not a part of	of the	
13		primary electrical distribution system;		
14		(D) Built-in vacuum equipment;		
15		(E) Back up electrical generating equipment;		
16		(F) Other alternative electrical generating or renewable energy systems such as solar, wir	ıd, or	
17		hydro power;		
18		(G) Battery or electrical automotive charging systems; or		
19		(H) Electrical systems to swimming pools or spas, including bonding and ground	ding.	
20		grounding; or		
21		(I) Elevators or related equipment used for the purpose of transporting occupants or materials.	<u>erials</u>	
22		between elevations.		
23				
24	History Note:	Authority G.S. 143-151.49; 143-151.58;		
25		Codifier determined that agency findings did not meet criteria for temporary rule Eff. October	r 15,	
26		1996;		
27		Temporary Adoption Eff. October 24, 1996;		
28		Eff. July 1, 1998;		
29		Amended Eff. September 1, 2013; February 1, 2007; April 1, 2005;		
30		Readopted Eff. October 1, 2018.		
31				
32				
22				

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AGENCY: N.C. Home Inspector Licensure Board

RULE CITATION: 11 NCAC 08 .1116

DEADLINE FOR RECEIPT: Tuesday, March 19, 2024.

<u>PLEASE NOTE:</u> This request may extend to several pages. Please be sure you have reached the end of the document.

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In reviewing this Rule, the staff recommends the following changes be made:

In (a), line 8, what does it mean to discharge duties with "fidelity" and "fairness"? Please define these terms.

In (c), line 12, add a comma following "representative".

In (e), line 24, what is a "customary marketing activity"?

In (e), line 24, what is the cutoff for "low" monetary value?

In (e), line 25, define "nominal".

In (g), line 34, delete the parentheses and incorporate the parenthetical material into the body of the Rule.

In (l), p.2, line 6, who is the "appropriate" party?

In (l), line 6, add a comma following "share".

In (l), line 7, delete the parentheses and incorporate the parenthetical material into the body of the Rule.

In (l), line 8, what does it mean to "opt out"? Does this mean the licensee should not use the program? Or does it mean that the licensee should decline, when asked, for permission to share data and personal information? What if the software does not give the licensee the opportunity to "opt out"?

1	11 NCAC 08 .1116 is amended as published in 38:06 337-338 as follows:
2	
3	CHAPTER 08 - ENGINEERING AND BUILDING CODES DIVISION
4	
5	SECTION .1100 - N.C. HOME INSPECTOR STANDARDS OF PRACTICE AND CODE OF ETHICS
6	
7	11 NCAC 08 .1116 CODE OF ETHICS
8	(a) Licensees shall discharge their duties with fidelity to the public and to their clients, with fairness and impartiality
9	to all.
10	(b) Opinions expressed by licensees shall be based only on their education, experience, and honest convictions.
11	(c) A licensee shall not disclose any information about the results of an inspection without the approval of the client
12	for whom the inspection was performed, or the client's representative. representative unless the licensee finds that
13	public health, safety, or welfare imperatively requires immediate or emergency action.
14	(d) No licensee shall accept compensation or any other consideration from more than one interested party for the
15	same service without the written consent of all interested parties.
16	(e) No licensee or licensee's company shall compensate, either financially or through other services or benefits, realty
17	agents or other parties with a financial interest in closing or settlement of real estate transactions for the following:
18	(1) Referral of inspections; or
19	(2) Inclusion on a list of recommended inspectors or preferred providers.
20	This Rule also prohibits co-marketing or sharing of expenses between the licensee or licensee's company and realty
21	agents or other parties with a financial interest in closing or settlement of real estate transactions that obligates the
22	realty agents or other parties with a financial interest in closing or settlement of real estate transactions to include the
23	licensee or the licensee's company on preferred lists of providers. However, nothing set forth in this Rule shall
24	prohibit a licensee or licensee's company from engaging in customary marketing activities of low monetary value,
25	such as providing food or beverages or other items, where the costs for such marketing activities are nominal, so
26	long as the marketing activities are not intended to be a form of compensation in exchange for recommendations for
27	referrals or placement on preferred lists of providers.
28	(f) No licensee shall express, within the context of an inspection, an appraisal or opinion of the market value of the
29	inspected property.
30	(g) Before the execution of a contract to perform a home inspection, a licensee shall disclose to the client any interest
31	he or she has in a business that may create a conflict of interest for the home inspector or the client. No licensee shall
32	allow his or her interest in any business to affect the quality or results of the inspection work that the licensee may be
33	called upon to perform. The client must approve in writing the licensee's dissemination of personal information
34	(including names, addresses, email addresses or phone numbers) unrelated to the results of the home inspection to any
35	third parties, other than the Board.
36	(h) A licensee shall not solicit for repairs of systems or components found defective in the course of a home inspection
37	performed by the licensee or that licensee's company.

- 1 (i) Licensees shall not engage in false or misleading advertising or otherwise misrepresent any matters to the public.
- 2 (j) Licensees shall not inspect properties under contingent arrangements whereby any compensation or future referrals
- 3 are dependent on reported findings or on the sale of a property.
- 4 (k) A licensee shall not impugn the professional reputation or practice of another home inspector, nor criticize another
- 5 inspector's reports.
- 6 (l) Unless written permission is obtained from the appropriate party or parties, the licensee shall not sell, share or
- 7 provide data or personal information (such as names, addresses, email addresses, telephone numbers) about the home
- 8 inspection or the client to third parties, other than the Board, and shall "opt out" of software programs that seek
- 9 permission from the licensee to use such data or personal information obtained from home inspection.

10

- 11 History Note: Authority G.S. 143-151.49;
- 12 Codifier determined that agency findings did not meet criteria for temporary rule Eff. October 15,
- 13 1996;
- 14 Temporary Adoption Eff. October 24, 1996;
- 15 Eff. July 1, 1998;
- 16 Amended Eff. May 1, 2013; October 1, 2010; July 1, 2000;
- 17 Readopted Eff. October 1, 2018.

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